

# Provider Group – Joint Job Evaluation Job Fact Sheet <u>Job #138 – Medical Device Reprocessing</u> <u>Working Supervisor</u>

PLEASE PRINT

#### Section 1 - INTRODUCTION

**Purpose:** 

This section provides general direction for completing the Job Fact Sheet and is further supplemented by the additional instructions set out in the remaining sections of this Job Fact Sheet.

The collection of accurate, complete, up-to-date and gender neutral job information is essential to, and forms the basis of, the job evaluation process.

This Job Fact Sheet (JFS) provides a format and serves as a questionnaire designed to describe a job, to capture the skill, effort and responsibility normally required in the work, and to record the conditions under which it is usually carried out. The JFS focuses on **CURRENT** job content and requirements. **THIS IS NOT AN APPRAISAL OF AN INDIVIDUAL'S PERFORMANCE ON THE JOB.** 

Please read the JFS carefully, and complete each section. Throughout the JFS examples are requested and are important as you describe the job. Provide additional information on the back blank pages of this document, additional job holder comments can be recorded in Section (16) on page 25, or attach additional pages if necessary.

#### SUPERVISOR - STEPS TO FOLLOW:

- 1. a. New Job: complete Job Review Request Form (JRRF), complete a proposed JFS and proposed Job Description.
  - b. Forward all documents to your Human Resources representative.
- 2. DO NOT CHANGE EMPLOYEE'S RESPONSES.

#### **EMPLOYEE - STEPS TO FOLLOW:**

- 1. Please read the JFS carefully, and complete each section. If you find that some questions do not relate to your job, please write in "not applicable".
- 2. The information you provide should relate to the job content as it currently exists. When reviewing your duties and responsibilities, ensure that you consider the entire job cycle (activities that regularly occur in a one-year period).
- 3. Group submissions are encouraged for employees doing the same or very similar job duties.
- 4. It is suggested that you complete Sections 6 through 15 before completing Sections 4 and 5. The "Sample Key Activities" (see Appendix A) may assist you in completing Section 5.
- 5. Once you have completed the JFS and if you have not already submitted a JRRF, please complete and forward both documents to your Human Resources representative. Keep a copy of all documentation for your records. Please complete the Signatures Section (17) on page 25.
- 6. Your immediate Out-of-Scope Supervisor (Supervisor) will review your completed JFS and add comments at the end of each section.
- Please keep in mind that, although you are the employee(s) doing the job, what is being described are the current responsibilities of the job not how well you are performing these tasks and responsibilities. It is important that you concentrate only on providing the facts about the job and its responsibilities.

<b>Purpose:</b>	This section gathers information regarding the organization	n in which your job functions.	
•	e Chart below: rite in the <b>Provincial JE Job Title of the position</b> – <b>not</b> the name o	f the person currently in the job	
	itle of your immediate Out-of-Scope Supervisor	SUPERVISOR'S COMMENTS – ORGANIZATION CHART	JAL WORK
		Are the responses to this question:   Complete  Do you agree with the responses:  Yes	☐ Incomplet
Title of	f your immediate Supervisor (if different than above)	COMMENTS (must be completed if "Incomplete" or "N	Jo" is selected):
	Your current Provincial JE Job Title		T. 22-1
Your cui	rrent Provincial JE Job Number:	Supervisor's	Initials:
Provincia	l JE Job Titles that report directly to you (if applicable)		

Section	on 3 – JOB IDE	NTIFICATION						
	Purpose:	This section g	athers basic identifyin	g material so we can keep tr	ack of comp	leted Job Fact S	Sheets.	
Provi	de your name and	l work telephone n	umber(s) for contact pu	rposes. For group JFS submis	ssions, please	note the name a	nd telephone number(s) of the	ne contact person.
	of person compl DOING THE SA		single employee, or co	ntact person for group JFS sub	omission (ON	LY COMPLETI	E A GROUP SUBMISSION	IF ALL EMPLOYEES
Name	( <b>Print</b> ):						Employee No.:	
Work	Telephone:			E-Mail Address:				
Saska	rchewan Health	Authority/Affiliate	:					
Facili	ty/Site:				Departm	ent:		
See Se	ection 18 on page	e 28 for signatures.						
Provi	ncial JE Job Title	:					Date:	
Provi	ncial JE Number:			Office use or	aly:	JEMC No.	<u>M</u>	_
Section	on 4 – JOB SUM	IMARY						
	Purpose:	This section d	escribes why the job e	xists.				
Tips: Con	nsider "Why does nk about what yo	this job exist?" an	distribution of s  Id "What is this job resp neone approached you a	Medical Device Reprocessing urgical instruments, equipments on sible for?" and asked you about your job. "The ( <u>Job Title</u> ) is responsible	ent and linens		zation processes. Cleans/ste	rilizes and coordinates
SUPF	ERVISOR'S CO	MMENTS – JOB		*********	********	******	*****	
	he responses to 1		☐ Complete	☐ Incomplete	COMM	ENTS ( <u>must</u> be	completed if "Incomplete"	or "No" is selected):
	ou agree with the	-	☐ Yes	□ No				
							Supervisor's Ini	tials:

#### 5 – KEY WORK ACTIVITIES

Purpose: This section describes the key activities, duties and responsibilities of the job.

Consider the full range of job duties or responsibilities undertaken over the year. Summarize these in rough form before completing this section.

Group the job duties or responsibilities that are related and summarize them in a phrase, at the top of each box (e.g., counseling and patient education, preventative maintenance, community involvement). Estimate (to the nearest 5%) the percentage of time per year spent on each key work activity summarized in the section(s) below. Most jobs can be described in three to five key work activities.

The total of all key work activity sections should equal but not exceed 100%. For example: ½ day every day per year = 50%; 3 months per year = 25%; 2½ weeks per year = 5%.

After summarizing each key work activity, provide details or examples that describe the related job duties or responsibilities. If using abbreviations, acronyms or technical terminology, please initially explain their meaning.

- Don't get lost in detail in describing the duties and responsibilities. Use clear verbs about things that are done in connection with each one. Avoid using a gender biased wording (i.e. he or she) in describing the work.
- It is important that the **whole job** be described, not just a particular dimension or a special project.

The "Sample Key Activities" (see Appendix A) may assist you in completing this section.

#### Key Work Activity A: Administration / Supervision

#### **Duties/Responsibilities:**

- ♦ Prioritizes department workload, schedules staff and deals with staff payroll issues.
- ♦ Coordinates and prioritizes the cleaning and sterilization of surgical instruments/equipment/linens.
- ♦ Monitors the maintenance and distribution of instruments/equipment.
- Provides input into new policies and procedures and monitors compliance.
- ♦ Provides input into staff performance appraisals and performance reviews.
- ♦ Updates tray recipes and cardex.
- ♦ Maintains records and documents (e.g., sterilization statistics, stock orders, surgery code book).
- ♦ Audits/orders/maintains inventory and tracks supplies.
- Researches the sterilization protocols for new instruments/items.
- ♦ Liaises with other departments regarding sterilization procedures.
- ♦ Monitors Quality Control of sterilization process.
- Orientates and trains staff and students on new procedures, equipment and products.
- Re-programs hand-held terminals for cart audits.
- ♦ Arranges for repair of instruments/equipment (e.g., fibre optics, drills, saws).

Are the responses to this question:	Complete	☐ Incomplete
Do you agree with the responses:	Yes	□ No
COMMENTS (must be completed if "I	Incomplete" or	"No" is selected):
Su	ıpervisor's Ini	tials:

SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES

Section 5 – KEY WORK ACTIVITIES (cont'd)	
Section 5 - KET WORK ACTIVITIES (cont d)	
Key Work Activity B: Sterile Processing Duties	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
<ul> <li>Duties/Responsibilities:</li> <li>◆ Disassembles/decontaminates/reassembles instruments and equipment.</li> <li>◆ Disposes of sharps and non-reusable supplies.</li> <li>◆ Performs preventative maintenance and inspects instruments and equipment for damage and/or alignment.</li> <li>◆ Assembles and bundles instruments/equipment/linens.</li> <li>◆ Cleans, packages, rotates and stores instruments/equipment and supplies.</li> </ul>	Are the responses to this question:  Complete Incomplete  Do you agree with the responses:  Yes No  COMMENTS (must be completed if "Incomplete" or "No" is selected):
<ul> <li>Sets up and audits case carts and carousels.</li> <li>Ensures that proper packaging and sterile processing techniques are followed.</li> <li>Performs various sterilization techniques.</li> <li>Controls and tests performance of solutions/chemicals and maintains records.</li> </ul>	Supervisor's Initials:
<ul> <li>Key Work Activity C: Related Key Work Activities</li> <li>Duties/Responsibilities:</li> <li>◆ Pick up and deliver contaminated or sterile supplies.</li> <li>◆ Performs/monitors data entry.</li> <li>◆ Provides information to Finance for preparation of invoices.</li> </ul>	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES  Are the responses to this question:   Complete Incomplete  Do you agree with the responses:   Yes No  COMMENTS (must be completed if "Incomplete" or "No" is selected):
	Supervisor's Initials:

SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
Are the responses to this question:   Complete Incomplete
Do you agree with the responses:  Yes  No
COMMENTS (must be completed if "Incomplete" or "No" is selected)
Supervisor's Initials:
SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
Are the responses to this question:   Complete Incomplete
Do you agree with the responses: Yes No
COMMENTS (must be completed if "Incomplete" or "No" is selected)
Supervisor's Initials:

#### **Section 6 – DECISION-MAKING**

Purpose: This section provides a series of situations that may be encountered on the job requiring decision making before taking action.

For each situation, please indicate the response that most appropriately describes your job. Provide examples where requested. Add any additional examples under "Other".

Example: if the job requires you to follow specific instructions/procedures most of the time, check the box under "Most of the time" and give examples. If the job requires you to modify established methods often, check "Often".

(a)	In this job, do you (check all responses that apply)	Almost never	Sometimes	Often	Most of the time
	Follow specific instructions/procedures, use well-defined methods or use established guidelines to achieve desired end results.  Example: <i>Work standards</i>				X
	Modify or change established department methods and procedures, but stay within program or legislative boundaries.  Example: <i>New products/instruments</i>			X	
	Develop new solutions to diverse and complex problems with conflicting requirements because there are no guidelines.  Example: Determine backorder substitutions and alternative equipment for the Operating Room		X		

<b>(b)</b>	When there is a situation you have not come across before, do you (check all responses that apply)	Almost never	Sometimes	Often	Most of the time
	Immediately ask the supervisor/leader what to do		X		
	Ask co-workers for help in deciding what to do		X		
	Read manuals and figure out what to do		X		
	Decide with your supervisor what to do		X		
	Check guidelines and past practices			X	
	Decide what to do based on your related experience				X
	Get advice with problems from management and/or other sources (e.g. supplier, consultants)		X		
	Other (specify)				

(c)	To what extent are the decision-making requirements of this job guided by others (check all responsand provide examples)	nses that apply Almost never	Sometimes	Often	Most of the time
	Immediate supervisor		V		
	Example:		X		
	Others in own program/department		X		
	Example:				
	Others within the SHA/Affiliate  Example:		X		
	Departmental Management		X		
	Example:				
	Specialists / Clinical Experts		X		
	Example:		<b>A</b>		
	Senior Management	X			
	Example:				
	Other				
	Example:				
	**************************************		or "No" is s	elected):	:
ou ag	ree with the responses:				

	Purp	oose: This s	ection gathers inforn	nation on the minimu	m level of completed formal education required for the job.
				or formal training wou	ald be necessary for a <b>new person</b> being hired into this job? <b>This does not reflect the education he job.</b>
•		total <b>minimum</b> leve to graduation or ce		ling or formal training s	should include all classroom, laboratory, practicum, clinical, or apprenticeship, etc., time require
	(i)	High School:	Grade 10	Grade 11	Grade 12 ⊠
	(ii)	Technical/Vocation	onal/Community Coll	ege: 1 year 🗌	2 years 3 years 5
		Specify (Do not u	se abbreviations): <b>Me</b>	edical Device Reprocess	sing Technician – Certificate of Achievement (24 weeks; 212 hours)
	(iii)	Licensed Trades: Specify (Do not	1 year 2	years 3 year	rs
	(iv)	University:	3 years 4		ers 🗌
		Specify (Do not u	se abbreviations):		
	Ic on	y Provincial Mation	al or professional cor	tification mandatomy?	$\square$ $\mathbf{v}_{aa}$ $\square$ $\mathbf{v}_{a}$
		•	•	tification mandatory?	Yes No
		•	•	•	☐ Yes
	If yes	s, please specify an	l provide the name of	the licensing / certifica	ation / registration body (do not use abbreviations):
	If yes	s, please specify and	I provide the name of	the licensing / certifica	
	If yes What	s, please specify an	I provide the name of skills, training, or lice reviations):	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special cify (Do not use abb Intermediate company)	skills, training, or lice reviations):	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special eify (Do not use abb Intermediate company to work indesting to work indesting to work indesting the special skills	I provide the name of skills, training, or lice reviations):  ater skills  pendently	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special cify (Do not use abb Intermediate compatibility to work indestinterpersonal skills Communication skills	I provide the name of skills, training, or lice reviations):  ater skills  pendently	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special cify (Do not use abb. Intermediate compatibility to work indefinity to work indefinity for work indefinity for work indefinity for work indefinity sommunication skills	I provide the name of skills, training, or lice reviations):  ter skills  pendently	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special cify (Do not use abb Intermediate compatibility to work indestinterpersonal skills Communication skills	I provide the name of skills, training, or lice reviations):  ter skills  pendently	the licensing / certifica	ation / registration body (do not use abbreviations):
	What Spec	s, please specify and additional special sify (Do not use abb. Intermediate comparts to work indexisting to work indexisting to work indexisting skills Communication skills Organizational skills	I provide the name of skills, training, or lice reviations):  ter skills  pendently  tls  *******	the licensing / certifica	ation / registration body (do not use abbreviations):  form the job? Indicate the length of the course/program:  ***********************************
	What   Spec	t additional special city (Do not use abb Intermediate compositive to work indestinate in the Interpersonal skills Communication skills Organizational skills OR'S COMMENTS	skills, training, or lice reviations): ster skills spendently ster = EDUCATION AN	the licensing / certifications are needed to perform the licensing / certification in the licensing in the l	ation / registration body (do not use abbreviations):  form the job? Indicate the length of the course/program:  ***********************************
PER	What Spec   The special specia	s, please specify and additional special sify (Do not use abb. Intermediate comparts to work indexisting to work indexisting to work indexisting skills Communication skills Organizational skills	skills, training, or lice reviations):  tter skills pendently  tls  - EDUCATION AN  n:   Comp	the licensing / certifications are needed to perform the licensing / certification in the licensing in the l	ation / registration body (do not use abbreviations):  form the job? Indicate the length of the course/program:  ***********************************

	8 – EXPERIENCE				
		s section gathers informat ted experience and/or on-			ed for a job. Relevant experience may include previous job-
	e the <b>minimum</b> relevan to carry out the require		ior to and/or ( <b>b</b> ) on-the-jo	b, that is required for a ne	ew person with the education recorded in Section 7 to acquire the ski
<b>* * *</b>	For part (b), ask yours		uired to learn new tasks a	nd responsibilities or to a	djust to the job? If so, how much?"  7, Education and Specific Training.
	Required previous rel	ated job experience (do no	t include practicum or ap	prenticeship if covered	in Section 7 – Education and Specific Training)
	☐ None	6 months	1 year	3 years	5 years
	Up to 3 months	9 months	🛛 2 years	4 years	Other (specify)
	Describe the experien	ce requirements gained on	previous jobs here or elsev	where needed to prepare f	for this job:
	♦ Twenty-four (24)	months previous experier	ce in a Medical Device R	eprocessing Department	to consolidate knowledge and skills.
	Average time required	d on the job to learn and/or	adjust to this job:		
	1 month or fewer	6 months	⊠ 1 year	3 years	
	3 months	9 months	2 years	Other (specify)	
	♦ Twelve (12) mod	I responsibilities that need nths on the job to learn ies and procedures.		•	this job: reements, consolidate supervisory skills and become familiar w
	VISOR'S COMMEN		********	*********	**********
ER			_	COMMENTS (mu	<u>ust</u> be completed if "Incomplete" or "No" is selected):
		tion. Complet	o Incomplete		
the	responses to the ques		e ☐ Incomplete ☐ No		

Sectio	n 9 – INDEPEN	DENT JUDGEN	MENT		. ==/.0= /				
	Purpose:	This section a	gathers informatio	on on the extent to whic	th the job exercises independent action.				
			n, but to varying de serve as a guide.	grees. Some jobs are hig	ghly structured and have many formal procedures, while others require exercising judgement or				
			provided to this job thers and direct sup		om rules, instructions, established procedures, defined methods, manuals, policies, professiona				
(a)	To what exter directing action		ntrol its own work a	as opposed to being guid	led by influences such as rules, procedures, policies, supervisory presence or instructions				
	Please check	the answer that	most closely repre	sents expected job requ	nirements.				
	Most job r	equirements (to th	ne extent possible) a	are set out within structu	re and rules and/or readily understood schedules to guide job tasks/duties required.				
	Some restrictions apply, but the control over setting work priorities and pace of work is contained within the job.								
	There are	minimal restrictio	ns, leaving signification	ant control over the worl	k being carried out within the scope of the job.				
	Other (ple	ase explain):							
(b)	To what extent does this job exercise judgement to determine how the work is to be done?								
	Please check	the answer that	most closely repre	sents expected job requ	nirements.				
					nt. Example:				
					•				
	⊠ Work mag	present some un	usual circumstance	s that require judgement	or choices to be made. Example:				
	♦ Dete	rmines backorder	e/equipment substit	utions, and responds to	staff requests				
	□ xx/ 1	1'00' 1, 1		ar ar ar e e a					
	Work pre	sents difficult cho	ices or unique situa	itions that require judger	ment. Example:				
			****	******	**************				
SUPE	RVISOR'S CO	MMENTS – IND	DEPENDENT JUD	GEMENT	COMMENTES (march be completed if ((Incomplete)) on ((No.2) is calcated)).				
Are th	e responses to t	he question:	☐ Complete	☐ Incomplete	COMMENTS ( <u>must</u> be completed if "Incomplete" or "No" is selected):				
Do yo	agree with the	responses:	☐ Yes	□ No					

#### Section 10 - WORKING RELATIONSHIPS

Purpose: This section gathers information on the typical contacts or working relationships <u>necessary</u> in doing the job.

What are the typical contacts or working relationships **necessary** in doing this job? For each contact listed, determine the purpose of the contact and **check off all that apply** in the chart below. **Do not include contact with employees you supervise.** 

#### **Purpose of Contact:**

- A No exchange
- **B** Exchange of factual or work-related information
- C Explanation and interpretation of information or ideas
- **D** Discussion of problems with a view to obtaining consent, cooperation and/or coordination of activities
- E Counseling
- **F** Secure cooperation of others for the development of services, programs, policies or agreements on behalf of the Program / Department
- **G** Negotiation of service and / or supply agreements

		Che	ck of	f all t	CONT hat ap f appl	ply	
	A	В	C	D	E	F	G
Employees in the same department		X	X	X		X	
Employees in another department/site (specify)		X	X	X			
Students		X	X				
Supervisor / supervisors of programs / departments or services		X	X	X			
Clients / patients / residents	X						
Family of clients / patients / residents	X						
Physicians		X					
Business representatives		X	X	X			
Suppliers / contractors		X	X	X			
Volunteers	X						
General Public	X						
Other health care organizations or agencies		X					
Professional organizations / agencies	X						
Government departments	X						
Social Service establishments	X						
Community Agencies	X						
Police and Ambulance		X					
Foundations	X						
Others (specify)							

#### Section 10 – WORKING RELATIONSHIPS (cont'd)

Questions (b) to (k) that follow provide a series of situations that may be encountered in your job. Please provide the response that fits best for each situation. Provide examples or specify where requested.

HOV	V OFTEN DOES YOUR JOB REQUIRE YOU TO:	Almost never	Sometimes	Often	Most of the time
<b>(b)</b>	Have to tell people things they <u>DO NOT</u> want to hear?				
	<ul> <li>Other employees</li> </ul>		X		
	<ul> <li>Client / patients / residents / families</li> </ul>	X			
	■ The general public	X			
	<ul><li>Other (specify)</li></ul>				
(c)	Have contact with very upset or very angry:				
	<ul> <li>Clients / patients / residents / families (not other workers)</li> </ul>	$\boldsymbol{X}$			
	<ul><li>Outside groups (not other workers)</li></ul>	X			
	■ General public	X			
	<ul> <li>Other employees</li> </ul>		X		
	<ul> <li>Management</li> </ul>		X		
	<ul> <li>Physicians</li> </ul>		X		
	Other (specify)				
(d)	Have contact with extreme / special needs clients / patients / residents?				
	Specify:				
(e)	Talk with clients / patients / residents to:				
	<ul> <li>Get information from them</li> </ul>	X			
	■ Inform them	X			
	■ Counsel them				
	<ul> <li>Devise mutual goals / objectives with them</li> </ul>	X			
	<ul> <li>Check on their progress</li> </ul>	X			
<b>(f)</b>	Talk with families to:				
	<ul> <li>Get information from them</li> </ul>	$\boldsymbol{X}$			
	■ Inform them	X			
	Counsel them				
	<ul> <li>Devise mutual goals / objectives with them</li> </ul>	X			
	Check on their progress	X			
(g)	Talk with physicians to:				
	Get information from them		X		
	■ Inform them		X		
	Devise mutual goals / objectives with them		X		

#### Section 10 – WORKING RELATIONSHIPS (cont'd)

HOV	OFTEN DOES YOUR JOB REQUIRE YOU TO:		Almost never	Sometimes	Often	Most of the time
(h)	Talk with general public to:					
	<ul> <li>Provide information</li> </ul>		$\boldsymbol{X}$			
	<ul> <li>Respond to questions</li> </ul>		X			
	<ul> <li>Make presentations</li> </ul>		X			
(i)	Talk with other employees to:					
	<ul> <li>Get information from them</li> </ul>				$\boldsymbol{X}$	
	■ Inform them				X	
	Counsel / persuade them			X		
	Give them advice on work procedures				X	
	Get advice from them on work procedures			X		
	<ul> <li>Get cooperation from other parts of the organization on projects and progr</li> </ul>	ams		X		
	Other (specify)					
( <b>j</b> )	Talk to vendors, contractors, consultants, government agencies and other external	rnal groups or organizations to:				
•	<ul> <li>Get information from them</li> </ul>			X		
	Confer with peer professionals			X		
	■ Inform them			X		
	Arrange for services			X		
	<ul> <li>Devise mutual goals / objectives with them</li> </ul>		X			
	<ul> <li>Lead meetings</li> </ul>		X			
	Check on their progress		X			
	Other (specify)					
(k)	Other (specify):	·		'		
D3/I	**************************************	*********				
	SOR'S COMMENTS – WORKING RELATIONSHIPS  COM  Sponses to the question:   Complete Incomplete	MENTS ( <u>must</u> be completed if "Incon	aplete" o	or "No" is se	elected):	
	ree with the responses:					
u agi	ce with the responses.		C			
			Super	rvisor's Init	1als:	

#### Section 11 – IMPACT OF ACTION **Purpose:** This section gathers information on the likelihood of impact of action occurring when carrying out the duties of the job. Consider the responsibility for actions, resources and services, and the extent of the losses. When carrying out your job duties and responsibilities, what is the likelihood of your actions having an impact or an outcome on the following? Such effects are typical and not considered as carelessness, willful neglect or extreme circumstances. Injury or discomfort of others Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper sterilization of equipment may cause infection control issues. Embarrassment in public, client / patient / resident, families, business or employee relations Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper sterilization of equipment may cause serious risk of infection. Delays in processing or handling of information or in the delivery of services Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Inadequate ordering and maintenance of inventory and supplies may delay provision of services. Actions which impact on departmental / site / agency / SHA / Affiliate operations Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Inadequate planning and prioritizing of workload may result in late delivery of service. Damage to equipment / instruments Is an impact likely? Yes $\boxtimes$ No If yes, please provide an example(s): ◆ Inadequate preventative maintenance and inspections may result in costly repairs or replacement of equipment. Loss of or inaccurate information Is an impact likely? Yes $\boxtimes$ No $\square$ If yes, please provide an example(s): ♦ Inadequate inventory control may lead to delay in services. Financial losses including withdrawal of commitment or withholding of funds Is an impact likely? Yes No If yes, please provide an example(s): ♦ Inadequate preventative maintenance and inspections may result in costly repairs or replacement of equipment. Is an impact likely? Yes No $\square$ Other – If yes, please provide an example(s): \* SUPERVISOR'S COMMENTS - IMPACT OF ACTION **COMMENTS** (must be completed if "Incomplete" or "No" is selected): ☐ Complete **Incomplete** Are the responses to the question:

Supervisor's Initials:

#### Section 12 – LEADERSHIP/SUPERVISION

Purpose: This section gathers information on the requirements to supdirection to enable them to carry out their job.	pervise others, lead others and / or provide functional guidance or technical
Leadership refers to the requirements of the job to supervise others, lead other carry out their job. <b>Do not include clients / patients / residents.</b>	s, provide functional guidance or provide technical direction to enable other employees to
Specify any jobs or work group as appropriate, under one or more of these cate	egories. Check all that apply and provide examples.
☐ Familiarize new employees with the work area and processes	Examples Staff
Assign and/or check work of others doing work similar to yours	Staff
Lead a project team, prioritize tasks, assign work, monitor progress to achieve planned outcome(s)	Staff
Provide functional advice / instruction to others in how to carry out work tasks	Staff
Provide technical direction as an expert in a field in order for others to carry out their primary job responsibilities	
Provide input to appraisal, hiring and/or replacement of personnel	Staff
Coordinate replacement and/or scheduling of employees	Staff
☐ Supervise a work group; assign work to be done, methods to be used, and take responsibility for all the group	
☐ Supervise the work, practices and procedures of a defined program	
Supervise the work, practices and procedures of a department	Staff
Provide counseling and/or coaching to others	
☐ Provide health promotion / outreach (teaching / instruction)	
Other (specify)	
**************************************	*************************************  COMMENTS (must be completed if "Incomplete" or "No" is selected):
e the responses to the question:   Complete Incomplete	COMMIZATO (must be completed if meomplete of two is selected).
you agree with the responses:	
	Supervisor's Initials:

#### Section 13 – PHYSICAL DEMANDS

Purpose: This section gathers information on the physical effort and for the accurate hand/eye or hand/foot coordination required on a regular basis in your job.

- (a) What **physical effort** is required on a **typical** basis for your job? Please provide examples that are applicable to your job.
  - Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
  - Frequency means **how often** each activity occurs within the day.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

Place a checkmark in the chart below indicating the duration, frequency and weight of the activity. Only indicate weight where applicable.

**Light weight** – up to 9 kg / 20 lbs

Occasional – means the activity occurs once in a while – less than 50% of the time

**Medium weight** – over 9 kg / 20 lbs

**Regular** – means the activity occurs often – between 50% - 75% of the time

**Heavy weight** – over 23kg / 50 lbs

Frequent – means the activity occurs every day – over 75% of the time

Exertions that are infrequent or that are not typical of the performance of the job should not be considered.

	DURATION		FREQUENC	Y	WEIGHT
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent	Light, Medium, Heavy (specify)
Walking	50 - 75%			X	L
Lifting	5 – 25%			X	L-H
Pushing/pulling carts	10 – 50%			X	L – $H$
Standing	25 - 50%			X	
Sitting	25%			X	
Computer Operation	25 - 50%		X		
				<b></b>	
			+		
					<u> </u>

Section	13_	PHV	SICAI	DEM A	NDS	(cont'd)
Section	13 -	. 1 11 1	JICAL		מעוו	(COIIL U)

(b) Does your work require accurate hand/eye or hand/foot coordination? Please provide examples that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

**Examples**: keyboard skills, repairing fine instruments/equipment; floor polishers; folding laundry; mechanical; plumbing; giving injections; dispensing oral medications; lawn mowers; sorting mail; electrical; driving; drafting; using long-handled tools such as mops and shovels; stocking shelves; positioning patients and equipment; carpentry.

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

Occasional – means the activity occurs once in a while – less than 50% of the time

Regular – means the activity occurs often – between 50% - 75% of the time

Frequent – means the activity occurs every day – over 75% of the time

	DURATION	FREQUENCY		
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent
Computer operation	25 - 50%		X	
Walking and pushing/pulling carts	20%		X	
Reaching for supplies	5 – 15%		X	
Loading machines and carts	10 – 25%		X	
Paperwork	15 – 35%		X	
Wrapping	15 – 20%		X	
Engraving instruments	10%	X		

#### **Section 14 – SENSORY DEMANDS**

Purpose: This section gathers information on the frequency and duration of sensory demands required by your job.

(a) What **Visual Effort** is required on a **concentrated** basis in your job? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

Duration means individual periods of **uninterrupted time** (except for scheduled breaks) – i.e. how long you have to perform the activity each time.

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

Regular – means the activity occurs often – between 50% - 75% of the time

Frequent – means the activity occurs every day – over 75% of the time

	DURATION	FREQUENCY		
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent
Checking sterilization equipment/instruments/linen	5 – 35%			X
Scheduling/payroll	15%			X
Computer operation	25 - 50%		X	
Updating manuals	5 – 15%			X
Filing paperwork and implants into cabinets	5%	X		
Ordering stock	10%	X		
Counting instruments/inventory	25%			X
Reading (e.g. pic sheets, computer print outs, order lists, autoclave data, expiration dates)	10 – 75%			X
Observing staff	10 – 25%		X	
Auditing tray wraps	10%		X	

#### Section 14 – SENSORY DEMANDS (cont'd)

(b) Does your job require that you **Listen Attentively**? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

- **Examples**: taking dictation, counseling; negotiating; taking minutes of meetings; taking telephone messages; operating a switchboard; alarm systems; mechanical/equipment sounds; taking directions or instructions; observing clients/patients/residents.
- Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
- Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

Regular – means the activity occurs often – between 50% - 75% of the time

Frequent – means the activity occurs every day – over 75% of the time

	DURATION		FREQUENC	Y
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent
Communication	10 - 75%			X
Orientate new staff	10%			X
Alarms/equipment sounds	50%			X

Section	n 14 – SENSORY DEMANDS	(cont'd)						
(c)	Must attention be shifted free	quently from one job de	etail to another?					
•	Examples: keyboarding and answering the telephone; dictatyping; repairing and listening to equipment							
	Yes 🖂 No	o 🗌						
	If yes, please give <b>examples</b> :							
	♦ Telephones, stat orders/	requests, listening to e	equipment and dealing w	vith staff requests.				
		*******	*******	*****				
SUPE	RVISOR'S COMMENTS – S	ENSORY DEMANDS	S	COMMENTS (must be completed if "Incomplete" or "No" are selected):				
Are the	e responses to the question:	☐ Complete	☐ Incomplete	COMMENTS ( <u>must</u> be completed if "incomplete" of "No" are selected):				
Do you	agree with the responses:	☐ Yes	□ No					
				Supervisor's Initials:				

#### **Section 15 – WORKING CONDITIONS**

Purpose: This section gathers information on the undesirable or disagreeable environmental conditions or hazards under which the job is carried

out.

(a) Are you exposed to some degree of unpleasantness in the day-to-day activities of your job? Check all conditions that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

CONDITION (specify if applicable)	Occasional	Regular	Frequent
Blood / body fluids	X		
Chemical substances (specify)	X		
Cold			
Congested workplace			
Dust			
Extreme temperature			
Foul language			
Grease			
Head lice			
Heat	X		
Inadequate lighting			
Inadequate ventilation			
Insects, rodents, etc.			
Interruptions			X
Isolation			
Latex			
Moisture		X	
Mold			
Multiple deadlines			X
Noise		X	
Odor		X	
Oil			
Radiation exposure (specify)			
Second-hand smoke			
Soiled linens	X		
Steam		X	
Transporting or handling human remains			
Travel			
Vibration			
Other (specify)			

#### Section 15 – WORKING CONDITIONS (cont'd)

(b) Is there some degree of exposure to hazards in the day-to-day activities of your job? Check all hazards that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

CONDITION (specify if applicable)	Occasional	Regular	Frequent
Abusive clients			
Blood / body fluids	X		
Chemical substances (specify)	X		
Traveling in inclement weather			
Excessive / unpredictable weights		X	
Exposure to infectious disease (specify)	X		
Extreme noise			
Faulty / inadequate equipment		X	
Personal injury	X		
Personal safety at risk due to isolation			
Radiation exposure (specify)			
Sharp objects		X	
Small aircraft			
Steam		X	
Verbal and/or physical abuse			
Violence			
Working from heights			
Other (specify)			

Sectio	on 15 – WORKING CONDITIO	ONS (cont'd)		
(c)	Do you have to take certain traprecaution(s) normally taken.		wear protective clothing	g to avoid a work injury? (Check one and provide an explanation or example of the type of
	Yes 🖂 No			
	Please explain your answer:			
	<ul> <li>Personal Protective Equilibrium</li> <li>Transfer, Lifting, Reposi</li> <li>Workplace Hazardous M</li> </ul>	tioning (TLR)	System (WHMIS)	
				************************
SUPE	RVISOR'S COMMENTS – W	ORKING CONDITI	ONS	COMMENTS (must be completed if "Incomplete" or "No" are selected):
Are th	ne responses to the question:	☐ Complete	☐ Incomplete	- To are selected).
Do yo	u agree with the responses:	☐ Yes	□ No	
				Supervisor's Initials:

Э	add any additional information o	comments and reference the specific JFS section and	question as appropriate.	
	17 – SIGNATURES			
	Single job submission:	NAME: (Please Print Legibly):		
	SIGNATURE:		DATE:	
		F EMPLOYEES DOING THE SAME JOB). Please p		
	Group submission (NAMES O		rint your name, then sign:	
	Group submission (NAMES O	F EMPLOYEES DOING THE SAME JOB). Please p	rint your name, then sign:  SIGNATURE:	
	Group submission (NAMES O NAME:	F EMPLOYEES DOING THE SAME JOB). Please p	signature:	
	Group submission (NAMES O NAME: NAME:	F EMPLOYEES DOING THE SAME JOB). Please p	SIGNATURE: SIGNATURE: SIGNATURE:	
	Group submission (NAMES O NAME: NAME: NAME:	F EMPLOYEES DOING THE SAME JOB). Please p	SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE:	
	Group submission (NAMES ON NAME:	F EMPLOYEES DOING THE SAME JOB). Please p	SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE:	
	Group submission (NAMES ON NAME:	F EMPLOYEES DOING THE SAME JOB). Please p	SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:	

Section 18 – OUT-OF-SCOPE SUPERVISOR'S COMMENTS								
Please add any additional information or comments and reference the specific JFS section and question as appropriate.								
Immediate Out-of-Scope Supervisor								
Name (Diagram in the item)								
Name: (Please print legibly)		-						
Signature:		_						
Job Title:		-						
Department:								
•								
Work Phone Number:		_						
E-Mail Address:								
E-Mail Addiess.		-						
Date:		_						

## Appendix A Sample Key Activity Summary Statements

#### A

- Accounting
- Accounting operation
- Activities and events
- Administration and communication
- Administration duties
- Administrative activities
- Administrative functions
- Administrative procedures
- Administrative support to executive levels
- Admission, discharges and transfers
- Analysis and detection of epidemics
- Assessment and diagnosis
- Assists with training programs

#### B

- Budget activities
- Budget administration
- Budget and financial management
- Budget and professional development
- Budget and unit administration
- Budget management
- Budget preparation and control
- Budget unit administration

#### C

- Carpentry functions
- Cleaning designated areas

- Cleaning functions
- Clerical duties
- Clinical and patient pastoral services
- Clinical nursing practice
- Clinical pharmacy
- Clinical practice
- Clinical services
- Coding and abstracting
- Collaboration and Education
- Committee and coordination activities
- Committee and professional development
- Committee involvement
- Committee participation
- Committee representation
- Committees and communication
- Committees and community liaison
- Committees and meetings
- Communication and coordination
- Communications and public relations
- Community involvement
- Community resources and liaison
- Compiling reports and statistics
- Consultation
- Consultation and collaboration
- Consultation and program development
- Consultation with team
- Contact with medical staff
- Contact with vendor representatives
- Continuing education

- Control and allocation of beds
- Control of expenditures and government regulations
- Coordination and communication
- Coordination of health services functions
- Coordination of internal and external health care professionals
- Counseling
- Counseling and patient education
- Counseling, treatment and referrals

#### D

- Daily accounts receivable functions
- Department and administrative activities
- Department management
- Development of departments
- Development of nursing education programs
- Development of quality assurance programs
- Diagnosis
- Discharge planning
- Dispensing drugs and monitoring patient profiles
- Drug distribution
- Drug selection and information services

#### $\mathbf{E}$

Education

JE: Revised Dec 19/06

- Education (non patient)
- Education and research
- Education consultant
- Education program implementation
- Educational and professional development
- Emergency procedures
- Enforces security, fire and safety regulations
- Equipment testing
- Evaluates radiographs for quality
- Evaluation

#### F

- Financial and department planning
- Financial management
- Financial systems and controls
- First aid
- Food distribution
- Food preparation
- Food service and nutritional services

#### G

General office duties

#### H

- Health records and quality assurance
- Hospital management
- Housekeeping activities
- Human resource and budget management
- Human resource functions
- Human resources management

- Installations
- Investigations

#### L

- Laboratory Aide functions
- Laboratory technical functions
- Labour relations functions
- Laundry operations
- Lawn and garden maintenance
- Life safety programs and services

#### $\mathbf{M}$

- Mail and filing
- Maintains directory and files
- Maintains inventory control
- Maintenance and administration
- Maintenance and cleanliness
- Maintenance and committee work
- Maintenance and trouble shooting
- Maintenance of equipment
- Maintenance of records
- Maintenance of telephone and records
- Management of department
- Management of Health Records Department
- Management of laboratory
- Management of systems contractors and suppliers
- Management of the library
- Management of volunteers
- Materials management programs
- Media relations
- Medical management

- Menu board maintenance
- Mobilization and transporting of patients
- Monitors entry and exit of visitors/patients in and out of hospital

#### N

- Narcotic and controlled drugs
- Narcotic control drug audit
- Nursing care process
- Nutritional and dietary assessment

### $\mathbf{O}$

- Occupational therapy program
- Ongoing health program administration
- Operates cash register
- Ordering supplies
- Ordering supplies and inventory
- Orientation
- Orientation of new staff
- Other secretarial functions

#### P

- Painting functions
- Participation in committees
- Patient care
- Performs electrical circuit installations and completes electrical change requests
- Performs laboratory test procedures
- Performs preventative maintenance
- Performs radiographic examinations
- Pharmacy budget and committees
- Pharmacy functions
- Physiotherapy program
- Planning and organizing

JE: Revised Dec 19/06

- Planning and organizing carpentry activities
- Planning and organizing of daily painting activities
- Planning and organizing plumbing activities
- Planning and unit administration
- Plant maintenance
- Plant operations
- Play therapy
- Plumbing functions
- Policy and procedure development
- Preparation of annual budgets
- Prepares and writes programs
- Processing of doctors orders
- Production reports and records
- Professional development
- Professional growth
- Professional standards
- Program development
- Protection of hospital building and premises
- Provides assistance to departments on request
- Provides information and Library Services
- Provides physical care to patients
- Psycho-social assessment and counseling
- Public inquires
- Public relations
- Pulmonary function testing
- Purchasing activities

### Q

- Quality assurance and audit
- Quality assurance and maintenance of equipment
- Quality assurance/control
- Quality control and preventative maintenance

#### R

- Receipt and delivered items
- Reception and telephone
- Receptionist functions
- Recording and monitoring results
- Releasing information
- Repairs and maintenance to equipment
- Report production
- Reporting and communication
- Reporting and documentation
- Reporting the test results
- Reports and records information required by nursing staff
- Research
- Research and education
- Research into hospital activities
- Respiratory care
- Responds to incoming/outgoing telephone calls and inquires
- Reviewing test results

#### S

- Scheduling and coordination activities
- Scheduling and processing

- Scoring and interpretation
- Secretarial functions
- Selects, acquires and organizes library materials
- Social work functions
- Sterile product preparation
- Strategic planning
- Supervises activities
- Supervises technicians
- Supervision
- Surveillance of nursing units
- Systems development process
- Systems planning and maintenance

#### T

- Teaching and education
- Telephone and reception
- Test administration
- Testing procedure
- Therapeutic counseling and treatment
- Training
- Transcription of medical reports

#### U

- Unit administration
- Unit management
- Unit nursing specialized activities
- Unit/technical management

#### $\mathbf{W}$

• Word processing and typing function

JE: Revised Dec 19/06